



भाकृअनुप-मूँगफली अनुसंधान निदेशालय
इवनगर रोड, पोस्ट बॉक्स नं 5, जूनागढ 362001, गुजरात, भारत
ICAR-Directorate of Groundnut Research

Ivnagar Road, PO Box No. 5, Junagadh 362001, Gujarat, India
PHONE: 2673041/2672461, FAX: 0285-2672550
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F No. SP 43-19/21-22

Date: 26.10.2021

Sub: Tender for Annual Maintenance contract for the computer system, printers, servers other peripherals, switches, hubs, UPS and UTP Cables

Sir,

Please upload your lowest quotation on GeM Portal as per terms and conditions mentioned below for AMC of the following:

| SI no | Name of item | Qty. | Contract Place |
|-------|---|------|---------------------------------------|
| 1. | Computer systems | 86 | ICAR – DGR Junagadh Gujarat 362001 |
| 2. | Printers | 61 | |
| 3. | UPS | 61 | |
| 4. | Server | 02 | |
| 5. | Other peripherals | 05 | |
| 6. | Switches and hubs | 08 | |
| 7. | LAN: (70 I/O ports chords 100 meter of CAT 6 UTP Cable) | 01 | |

The contract shall be governed by the following terms and conditions:

1. Rates of GST, any other charges etc. if any may be shown separately in BOQ failing which it will be assumed that the quoted rates is inclusive of all Taxes and any additional amount demanded on any account later on will not be entertained and on this account and shall not be paid.
2. Rate must be quoted item wise (separately) and FOR destination at ICAR-DGR, Ivanagar Road, Junagadh 362001, Gujarat.
3. Facsimile tenders are not acceptable
4. TDS and other statutory taxes if any will be deducted at sources as applicable.
5. The firm submitting quotation must have valid GST, PAN No./Certificated of Incorporation etc. and copy of the same may be enclosed with their quotation failing which their bid shall be treated as nonresponsive and rejected.
6. The vendor will supply the item according to Technical specification given in ANNEXURE-1
7. FINANCIAL BID should be submitted as per BOQ uploaded failing which the BID shall be REJECTED.
8. Quotation should remain valid as per terms and condition GeM Portal

9. The letter inviting quotation issued to the vendor's along with enclosures, each page duly signed under the seal of company should be uploaded.
10. The conditional quotation shall not be accepted and the quotation from the vendor/vendors who have been blacklisted will not be accepted.
11. Cuttings or over writing if any should be attested with signature and seal of the company.
- 12. Only those vendors should quote whose offices/workshop are located within the 150km range from where this Directorate is situated.**

Additional Terms and Conditions for the contract:

1. All computers are interconnected in LAN. The contract includes the maintenance of the system in the working LAN(including the network interface cards, connectors, patchpanels, wall mount enclosures with accessories, cables, etc.)
2. All parts/boards/other hardware etc. for replacement should be of the same specification (or better if the old one is not available) as is available in the systems at the time of the commencement of the AMC.
3. In case of server, the replacement parts/boards/other hardware should of the original brand and specifications or of higher version.
4. The contract also includes fitting of additional spares or peripherals supplied by DGR>
5. The Annual Maintenance Contract (AMC) includes repairing of printers and UPS all parts except printer head, toner and ribbons of printers, battery of UPS.
6. For UPS of the servers standby must be provided immediately on break down.
7. The contractor shall arrange to depute a full time resident service technician at DGR from 09.30 AM to 05.00 PM on all working days, and if required on closed days, holidays or for extended hours also without any extra payment/facility by the DGR.
8. The resident technician should have sufficient and requisite knowledge of maintenance and trouble shooting in windows, LAN, Printers, UPS, and Hardware etc. and shall be responsible for preventive and corrective maintenance of all peripherals and accessories and providing quick solutions.
9. The resident service technician shall not be changed frequently. If, however, the resident service engineer found incompetent by the DGR, he/she shall to be replaced by the firm immediately without any extra charges.
10. The intermittent failures and repetitive problems due to improper diagnosis or repair, the system will be treated as continuously down/un repaired.
11. The AMC rates mentioned in this contract will be valid for one year from the date of rendering the first service after signing the service contract. The same may be extended for another one year with mutual consent on the same prices, terms and conditions.
12. Twelve preventive maintenance checks in a year of each of the system under AMC will have to be carried out by the firm on a monthly basis and will have to be certified by the respective users. Failure of this will lead to imposition of penalties @10% of the monthly amount to be payable to the firm and will be deducted from the payments.
13. If the system cannot be repaired within the specified time limits, the firm may take the equipment to their workshop with prior permission from I&D cell by providing the alternative equipment of same or better specifications.
14. If, the firm fails to repair any item under service contract or fails to provide a standby, within 24 hours, a penalty of Rs 200/- (Two hundred) per day per item will be imposed. Further in case the

original item, removed for repairs by providing a standby is not replaced within ten days, a penalty of Rs 50/ (Fifty only) may be imposed per item per day from the 11th day of removal of item or otherwise the replacement will be deemed to be the property of DGR.

15. The contractor will be responsible for maintaining the Complaints Register with service report, however, will remain in the custody of I&D cell.
16. The payment of the contract will be released quarterly after satisfactory completion of work in each quarter after deducting applicable taxes penalties if any.
17. No advance payments will be made.
18. The Director,DGR reserves the right to terminate the maintenance contract at any time without assigning any reason. The firm will not be paid any compensation against such termination.
19. The firm will follow all rules restrictions/regulations pertaining to the service contacts for the IT installations under Govt. of India issued from time to time.
20. If any dispute arises with respect to the meaning or effect of any clause(s) of the agreement/Contract or about the rights of liabilities of the parties, such a dispute shall be referred to the arbitrator appointed by the Director, ICAR-DGR and the his award shall be governed by the provisions of the Arbitration & Conciliation Act, 1996 for the time being in force in Government of Indian and shall be binding on both the parties.

(Stores Officer)



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Technical Specifications

Computer systems:

| Make | Configuration | Nos |
|----------|---------------|-----|
| Acer | Processor i7 | 20 |
| Acer | Processor i5 | 20 |
| Assemble | Processor i5 | 1 |
| Assemble | Processor i7 | 1 |
| Compaq | Processor C2D | 4 |
| HCL C2D | Processor | 24 |
| HCL | Processor i5 | 16 |
| Total | | 86 |

Stores Officer (Incharge)

Printers

| Make/Model | Nos |
|--------------------------------|-----|
| HP1020 | 14 |
| HP M1136 | 17 |
| HP 1022 | 1 |
| Canon LBP 2900 | 8 |
| HP 1505 | 3 |
| HP1213 NF MFP | 1 |
| HP MFP M128 FN | 1 |
| HP MFP M226 FN | 1 |
| HP M1005 | 4 |
| HP P1008 | 1 |
| Canon F156602 MFP | 1 |
| canon LBP 5050N | 2 |
| HP Laserjet 100 color MFP M175 | 1 |
| HP CP1025 color | 3 |
| HP MFP176M color | 1 |
| HP CP1215 color | 1 |
| HP MFP M476dw color | 1 |
| Total | 61 |

UPS

| Make/Model | Nos |
|------------------|-----|
| APC 1100 | 41 |
| APC 800 | 2 |
| APC 500 | 1 |
| APC 600 | 1 |
| Compact 1KVA UPS | 1 |
| ECM 1100 | 1 |
| IBall 600 | 1 |
| Volcor 1100 | 2 |
| Microtek1100 | 2 |
| Real Power 600 | 1 |
| Powercom 600 | 2 |
| PEPL UPS 600 | 1 |
| Axis UPS 2KVA | 5 |
| Total | 61 |

Server No 1

| | |
|-------------------------------|---|
| HCL Server infinity GL2701 cp | 1 No. |
| Mother Board | Intel original Intel@ C600 series |
| Processor | Intel@ Xeon@ E5-2407(2.2GHz/4-core/80W/10MB) |
| RAM | 16 GB DDR3: 1066 MHZ Registered memory |
| Monitor | 18.5" Wide TFT Monitor |
| Key Board | USB Keyboard |
| Mouse | USB Optical Mouse |
| NIC | On-board Dual Gigabit Ethernet ports |
| SCSI Adaptor | 320 ultra scsi |
| HDD | 2 ×300 GB 10K RPM SAS 1×2TB 7200 RPM SATA |
| PCI slots | 1* PCI slot & 3* PCI Express Slots |
| Ports | Serial 1, Video 1(rear), Network RJ-45 (Ethernet) 3 Management Network Port 1 Gb Dedicated SD slot 1 (internal) USB 10 (4 front,4 rear, 2 internal) |
| DVD | 22× DVD Writer |

Stores Officer I/c

Server No 2

| | |
|--------------------|---|
| Dell Pet430 server | 1 No. |
| Mother Board | Intel® C610 series/X99 |
| Processor | E5-2620 V4,8 core,2.10GHz with 20MB smart Cache Memory,85 watt,32 GB DDR4 |
| SCSI Adaptor | 320 ultra scsi |
| HDD | 3 x 600 GB /1x960 GB |
| PCI slots | 6 |
| Ports | 8 |
| USB Ports | 4/2 |
| DVD | 8 x DVD Writer |

OTHER PEREPHERALS

| | |
|--|---|
| HCL make Direct projector | 1 |
| Philips Multimedia projector, cBright XG2iLC4445 | 1 |
| BD-460 LG Make Multimedia projector | 1 |
| Hitachi Projector Model CP-SX635 | 2 |

Switches and Hub

| | |
|--|------|
| Digi sol: 1000 series Model: DG GS-1526 24 ports | 6 No |
| DES 3624i D-link 10/100 mbps 24 port | 1 No |
| DES 1016 Dlink 10/1000 mbps 16 port | 1 No |

UTP Cables and LAN

70 I/O ports chords 100 meter of CAT 6 UTP Cable, Wall mount enclosures with Lucent make, Patch panels, Cooling fans and power strip, cable manager etc.

Mark (YES) if specification offered is as per tender or better, if not, specify the specification offered. An item-by-item commentary on the purchaser's Technical Specification demonstrating substantial responsiveness of the goods and services of those specifications or statement of deviations and exceptions to the provision of the Technical Specifications.

(Technical literature/brochures/manuals should be attached along with this format to support the claims)

SIGNATURE WITH STAMP OF THE BIDDER(S) DATE: